

Virtual Health Care



If you have an emergency, call 911 or go to the hospital. You must also call StudyInsured™ Assistance within 48 hours of a serious emergency (see footer). If you are unable to call, have someone you trust call for you.

Seeing a Doctor Online

Video chat with a doctor on your phone, tablet, or computer for these issues and more:



Cold/Flu



Cough/
Sore Throat



Earache



Urinary Tract
Infection



Upset
Stomach



Sinus
Infection



Rash/Hives/
Allergies

Fast – Easy – No travel or waiting rooms – Free for StudyInsured™ students – Prescriptions available

1 Register First

Visit getmaple.ca/msh and enter your policy number and date of birth to create your account



SCAN HERE
TO REGISTER

After Registering

Visit app.getmaple.ca/login and enter the email and password you used to sign up



SCAN HERE
TO LOG IN

2 Click Get care on your dashboard and select your symptoms

3 Connect to a doctor online for your appointment

3 Discuss your symptoms with the doctor. If you receive a prescription, pick it up at your local pharmacy or have it delivered to your doorstep

CALL US FOR ASSISTANCE

TOLL-FREE **1.866.883.9787**
WORLDWIDE **+1 416.640.7865**

StudyInsured™ Assistance is available 24/7 to help with:

- Locating the nearest medical facility
- Coordinating billing
- Questions about coverage
- Submitting a claim
- Arranging emergency transportation

Notify StudyInsured™ Assistance within 48 hours if you:

- Need to be hospitalized for any reason
- Require surgery of any kind (including dental)
- Need an MRI or CT scan
- Need air transportation
- Need medical attention outside Canada

The above is for informational purposes only and is not legally binding. For a full description of coverage, please read your policy wording.